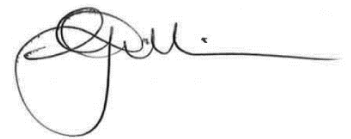


Quality Policy

Lotus Commercial (the Company) aims to ensure the reliable provision of services to our customers and will achieve this aim through:

- Respect and comply with Company quality commitments by providing services that conform to the relevant scope of work and meet contractual, and regulatory requirements.
- Focus on customers by ensuring that our services meet or exceed their needs.
- Achieve operational excellence through the development, implementation and continual improvement of effective management systems integrating quality, environment, health, and safety activities.
- Seek relevant certification of management systems.
- Continually audit, control, and regularly review management systems, to ensure they are relevant and contribute to the efficient and reliable operation of the Company.
- Integrate quality objectives into Company plans by ensuring we include quality objectives to facilitate meeting this policy.
- Hold employees accountable for maintaining the quality of work in their area and carrying out their duties in accordance with this policy.



Graeme Williamson

Managing Director

July 1, 2020